

NRG iPacks and Packet-Mail Email Service

Wireless Innovation and Internet Mail Services

Wireless Innovation is NRG Systems' third party supplier of Iridium satellite and cellular modem hardware integrated into the NRG Symphonie iPack products.

Wireless Innovation offers two mail services: MichMail for the Iridium Satellite iPack and Packet-Mail mail services for cellular iPacks. For technical reasons, MichMail can only be used with Iridium Satellite iPacks. Packet-Mail is about \$9 USD per month (contact Wireless Innovation for up to date pricing).

Wireless Innovation Packet Mail

NRG Systems Technical Support has thoroughly tested Packet-Mail. Here is a brief list of the features and benefits to the Symphonie iPack user:

- Service and support through Wireless Innovation
- Six weeks of data storage
- Web portal based interface (see screen representations below)
- Manage multiple iPack account activities through one web portal interface
- Store relevant iPack information, e.g. iPack.ipk configuration files and site configuration documents
- Account setup and termination are controlled entirely by the customer
- Built-in troubleshooting tools
- Service works anywhere –worldwide
- Works with all iPack types
- Custom APN for GSM iPacks
- Dedicated internet time server



Packet-Mail
Home Add Account Settings Logout

Webmail View Edit Infopack Logs Suspend Account Updated

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IPack No#	Site Ref.	Assigned to	Last POP3	Last SMTP	Waiting Emails	Waiting Junk	Alerts	File Filter	Domain Filter	Mailvault
38602090	WIL Test GSM Ipack	John	2008-09-18 17:08:54	2008-10-23 10:05:44						
35310040	TS Test -> 062509	DRC		2009-07-06 15:13:53			✓			
38604152	NRG TECH SUPPORT	DRC	2009-06-26 18:02:21	2009-06-26 18:02:01			✓			
99999999	rob-test-cdma	Rob					✓			✓
38601234	test 1 2	7					✓			✓
38605509	Isle Lamotte	drc	2009-07-06 15:14:35	2009-07-06 15:14:19			✓	✓		✓
35339999	NRG Test	7	2009-03-28 15:33:15							✓

Troubleshooting iPack activity is made easier because multiple site account activity and history can be viewed – we found this useful and time-saving when managing a volume of sites.

Packet-Mail
Home Add Account Settings Logout

Wireless innovation

Edit Account

Username: 07807666234 Phone number, excluding leading zeros

Password: 6ecbad

Alerts: Generate alerts when no activity is seen on this account within the threshold limit.

Mailvault: Store all emails sent from this account on a backup server for 6 weeks.

Attachment Filter: Filter all emails that do not contain a PTC attachment.

Domain Filter: When set any incoming emails must match the pattern, emails that do not match this pattern will be rejected.

IME/ESN: IME/ESN number of the calling device

iPack Serial Number: 38602090

Site Reference: WIL_Test GSM ipack

Assigned To: John User responsible for managing this account.

Activation Date: 2007-10-10 Date format: YYYY-MM-DD

Notes:

Associated Files:

Filename	Uploaded	Description
PacketMailTest_AT&T.ipk	2009-02-11 19:40:36	iPack File
defaultGSM.ipk	2009-02-23 11:48:19	TM - Another iPack File

[Home](#) | [Add Account](#) | [Settings](#) | [Logout](#)
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Setting Up a Packet Mail Account

From your internet browser, navigate to: <https://packet-mail.net/> , and choose [sign-up](#).

Packet-Mail
Another Wireless Innovation

Wireless Innovation recognises the importance and value of the data collected by NRG systems iPACK loggers.

Following the success of the MichMail service for the satellite based iPACKs, Wireless Innovation have developed a similar bespoke ISP service for GSM/CDMA iPACKs - PacketMail.

PacketMail supports all the features of MichMail including POP3, SMTP, Mail Filtering, DNS and TIME. The service also provides a full web interface allowing full monitoring and maintenance of accounts and delivery of patch files.

[Please click here for a full datasheet.](#)

For account pricing please contact Wireless Innovation sales@wi-ltd.net

[Sign up](#)

Need Support?
Contact the Wireless Innovation team at mcan@wi-ltd.net

Looking for MichMail?
www.michmail.net

Already have a PacketMail account? Then login here

Email Address:

Password:

[Forgot your password? Click here to reset](#)

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