



TWO YEAR LIMITED WARRANTY

NRG Systems (NRG) warrants to the original consumer only that the Products will conform to the Specifications and be free of material defects in materials and workmanship for a period of two years (the “Warranty Period”) from the date of original shipment to the original consumer. Any Products supplied by NRG but manufactured by others are warranted only to the extent of the manufacturer’s warranty.

If a Product is determined to be defective in materials or workmanship, NRG will, at NRG’s option, repair, replace or refund the purchase price of the Product without charge. This warranty does not cover damage due to:

- improper installation, integration, operation, maintenance, use, storage, accident, misuse
- lightning, coarse airborne particulate impact (including but not limited to pebbles, rocks, metal or other debris)
- any unauthorized applications or modifications

This warranty also will not apply if any seal on any Product instrument or Product sensor is broken, if any cable has been severed, or the equipment was not adequately grounded.

To return a defective product, the Requestor must obtain NRG’s written authorization in the form of a Return Material Authorization (“RMA”) number. The Requestor must contact NRG Technical Services for an RMA number. Requestor must provide the serial number of the Product and the date of purchase. No Products will be accepted for repair work without an RMA number. The product must be returned, postage prepaid, to NRG with a brief description of the problem, RMA number and a return address with a phone number. NRG will return any repaired or replaced products and cover the return freight costs, except when otherwise noted.

EXCEPT AS EXPRESSLY SET FORTH ABOVE, THIS WARRANTY CONSTITUTES THE SOLE AND EXCLUSIVE REMEDY OF BUYER AND THE SOLE AND EXCLUSIVE LIABILITY OF SELLER AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION THE WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OR USE. THIS WARRANTY DOES NOT EXTEND TO ANY PRODUCTS WHICH MAY HAVE BEEN DAMAGED AS A RESULT OF ACCIDENT, MISUSE, ABUSE, OR AS A RESULT OF MODIFICATION BY ANYONE OTHER THAN NRG OR AN AUTHORIZED REPRESENTATIVE.

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