

# WARRANTY POLICY

## Two Year Limited Warranty

NRG Systems, Inc. (NRG) warrants its products for a period of two years from date of original purchase solely for the benefit of the original consumer purchaser. If this NRG product is determined to be defective in materials or workmanship, NRG will, at NRG's option, repair or replace this product without charge. This warranty does not cover damage due to improper installation or use, accident or misuse, lightning or damages due to any unauthorized service. This warranty also will not apply if any seal on any instrument or sensor is broken or the equipment was not adequately grounded.

To return a defective product, call NRG Systems at the telephone number listed below for a RMA return authorization number. You must also have available when you call the serial number of the item as well as date of purchase. No products will be accepted for warranty work without a RMA number. The product must be returned, postage prepaid, to NRG with a brief description of the problem, RMA number and a return address with phone number.

***The foregoing limited warranty is given in lieu of all other warranties, express or implied. NRG specifically disclaims all implied warranties including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose.***

***The above limited warranty expressly excludes, and NRG shall not be liable for, any incidental or consequential damages caused by or related to the use of, inability to use or malfunction of this product.***

Prompt disposition: NRG will make a good faith effort for prompt correction or other adjustment with respect to any product which proves to be defective within the warranty period. First, contact NRG or the representative from whom the product was purchased and ask for a RMA number.

NRG will also make a good faith effort for prompt service after the warranty period of a product has expired. Please contact NRG with the nature of the problem and serial number to obtain a RMA number.

Inspect your shipments for damage to packages or missing packages immediately upon receipt. Record any such exceptions on the freight receipt of the delivery agent. If any contents are damaged or missing, report this in writing to the freight carrier and send NRG a copy of the damage report. If you insured the shipment yourself, report any damages to your insurance carrier.

Tel: 802-482-2255

Fax: 802-482-2272

email: [sales@nrgsystems.com](mailto:sales@nrgsystems.com)

Global leaders in wind assessment technology



110 Riggs Road • Hinesburg • VT 05461 USA • TEL (802) 482-2255 • FAX (802) 482-2272 • EMAIL [sales@nrgsystems.com](mailto:sales@nrgsystems.com)